# Health Data Colorado

SIM eCQM Reporting



The project described is supported by Funding Opportunity Number CMS-1G1-14-001 from the U.S Department of Health and Human Services (HHS), Centers for Medicare & Medicaid Services (CMS). The Colorado State Innovation Model (SIM), a four-year initiative, is funded by up to \$65 million from CMS. The content provided is solely the responsibility of the authors and does not necessarily represent the official views of HHS or any of its agencies.

March 8, 2019

SIM Collaborative Learning Session









# **Objectives**

- Learn about the SIM eCQM Solution
  - Why has SIM invested in this?
  - How is it being done?
  - Who is Health Data Colorado?
  - What are some of the Lessons Learned?
  - How can I participate?
  - What happens after SIM?







# SIM goals for eCQM Solution

Practices extract once and report to many

Practice Success with Alternative Payment Models

Reduce Provider Burden of Reporting







### Who

- Health Data Colorado (HDCo)- Collaboration of 3 Organizations
  - QHN (Western Slope)
  - CCMCN (FQHC's)
  - CORHIO (Front Range, Eastern Plains)

- Participating SIM Primary Care Practices
  - Currently 113 Practice Sites have applied to participate







#### How

- HDCo- extracting data from Practices and Calculating eCQM's
  - QHN & CORHIO- utilizing CCD interfaces (existing and new)
  - CCMCN utilizing FQHC data extracts (existing and new)
  - All are using certified software for measure calculation
- Selected a sub-set of SIM Measures to report
- Quarterly measure submission electronically from HDCo to SIM
- January 2019 (Quarter 4 of 2018)
  - HDCo reported for 49 Practice Sites







# SIM eCQM Quality Measures Reported

- Health Data Colorado Q4 2018 Quality Measure Submission
  - CCMCN Submitted for 40 Practice Sites
  - CORHIO Submitted for 2 Practice Sites
  - QHN Submitted for 7 Practice Sites
  - 49 Individual Practice Sites reported the following number of measures
    - 18 Practices reported on 6 measures
    - 7 Practices reported on 5 measures
    - 15 Practices reported on 4 measures
    - 2 Practices reported on 3 measures
    - 5 Practices reported on 2 measures
    - 2 Practices reported on 1 measure
  - Practices report Adult or Pediatric measures or both











# SIM eCQM Quality Measure Update

#### Current SIM eCQM Measures

#### Adult

• cms2 Screening for Depression and Follow Up Plan

Body Mass Index (BMI) Screening and Follow Up Plan • cms69

Hemoglobin A1C (HBA1C) Poor Control (>9%) • cms122

Tobacco Use; Screening and Cessation Intervention • cms138

• cms165 Controlling High Blood Pressure

#### Pediatric

• cms82 Maternal Depression Screening

Weight Assessment and Counseling • cms155

Assessment of BMI Cms155w

 Cms155n **Nutritional Counseling** 

 Cms155p Counseling for Physical Activity

\*Childhood Immunization Status • cms117

\* Will begin reporting this measure with next submission in April of 2019





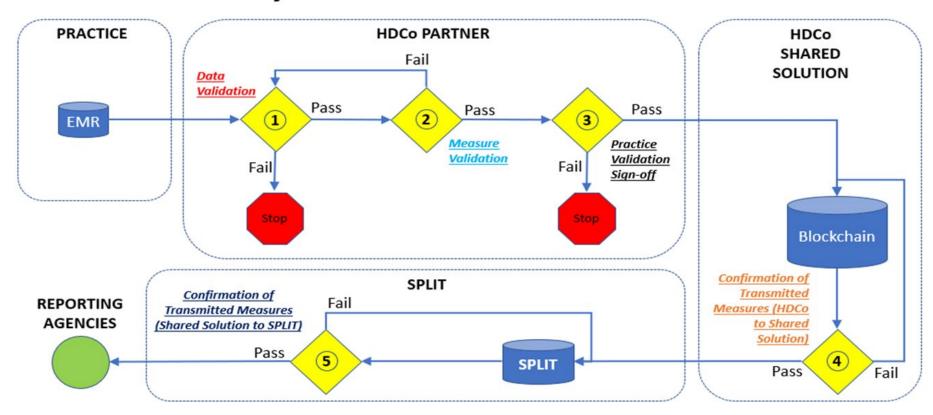






# Quarterly Measure Submission Process

#### **Quarterly Measure Validation Process Flow**



Important Note: Each measure for a practice goes through this process independently each quarter









### **Overall Success Stories**

- Practices appreciate ability to have another way to validate the data they have been pulling from EMR.
  - In some cases this validates the data the EMR produces
  - In Most Cases the Practice learns the EMR reports have a lot of discrepancies
- Practices appreciate the Validation work being done by the HDCO Partner on their behalf

 Practices appreciate the ability for HDCO Partner to be able to report on some measures that their own EMR has not built or will not build







#### **Barriers**

- Some EMR's have difficulty in interface connection
  - Approximately 18 Practice Sites have an EMR interface issue
    - eClinical Works, Allscripts- cost prohibitive to the practice
    - Practice Fusion- will not respond to interface request
- Measure Validation and Practice Sign off require Practices to be engaged and responsive
  - SIM is ending
  - Participation is not yet associated toward any benefit of payment or decreased burden (still have to manually report)







### **QHN Lessons Learned**

Comparing QHN Diameter Reports to Practice Reports- some are very close

•				-		•	
	QHN	-Diameter (	QRDA		Pra	ctice Rep	ort to SIM
	HGBA1C-cms122	<u>num</u>	<u>denom</u>	<u>rate</u>	HGBA1C-cms122	num	denom
	1/31/2019	28	116	24.14%	12/31/2018	36	138
	12/31/2018	23	112	20.54%	9/30/2018	36	124
	Test 12 17 18	22	110	20.00%	6/30/2018	42	110
					3/31/2018	35	73
					12/31/2017	25	141
	QHN	-Diameter (	QRDA		Pra	ctice Rep	ort to SIM
	HTN- cms165	<u>num</u>	<u>denom</u>	<u>rate</u>	HTN- cms165	<u>num</u>	<u>denom</u>
	1/31/2019	320	535	59.81%	12/31/2018	421	615
	12/31/2018	309	521	59.31%	9/30/2018	367	548
	Test 12 17 18	296	520	56.92%	6/30/2018	319	463
					3/31/2018	183	303
					12/31/2017	413	593
	QHN		Pra	ort to SIM			
	BMI- cms69	<u>num</u>	denom	<u>rate</u>	BMI- cms69	<u>num</u>	<u>denom</u>
	1/31/2019	1315	3237	40.62%	12/31/2018	1658	3650
	12/31/2018	1244	3019	41.21%	9/30/2018	1314	2725
	Test 12 17 18	1230	2941	41.82%	6/30/2018	1062	2204
					3/31/2018	683	1389







3157

rate 26.09% 29.03% 38.18% 47.95% 17.73%

rate 68.46% 66.97% 68.90% 60.40% 69.65%

rate 45.42% 48.22% 48.19% 49.17%

56.29%



## **QHN** Lessons Learned

Comparing QHN Diameter Reports to Practice Reports- some are very different

QHN-Diameter QRDA				Practice Report to SIM			
HGBA1C-cms122	<u>num</u>	<u>denom</u>	<u>rate</u>	HGBA1C-cms122 num denom	<u>rate</u>		
1/31/2019	87	272	31.99%	12/31/2018 117 529	22.12%		
12/31/2018	66	216	30.56%	9/30/2018 147 416	35.34%		
QHN	-Diameter	QRDA .		Practice Report to SIM			
HTN- cms165	num	denom	<u>rate</u>	HTN- cms165 num denom	<u>rate</u>		
1/31/2019	766	1054	72.68%	12/31/2018 1208 2772	43.58%		
12/31/2018	610	835	73.05%	9/30/2018 1195 2301	51.93%		
QHN-Diameter QRDA				Practice Report to SIM			
BMI- cms69	<u>num</u>	denom	<u>rate</u>	BMI- cms69 num denom	rate		
1/31/2019	637	2082	30.60%	12/31/2018 2289 3466	66.04%		
12/31/2018	512	1628	31.45%	9/30/2018 2282 3330	68.53%		

- Denominators in Practice Report seemed way too high for the size of the Practice
- This Practice agreed to run an apples to apples comparison test to determine differences









### QHN Lessons Learned- Measure Validation

 Practice agreed to run an apples to apples comparison of the same 150 patients through to compare Practice Report to QHN Report

Helpful in understanding why the denominators were so different

This Validation indicated that the Practice Report was not following the technical specifications for the measure

Practice found this information very valuable and learned a lot about measure through this process

#### **Hypertension Control cms165**

	Num	Denom	
Practice report	83	108	76.85%
QHN report	65	83	78.31%

Denominator difference =

25

25 patients missing from the QHN Diameter denominator

of those 25

#### **Issues found in Practice Denominator**

6 duplicated and counted in the Practice report twice

11 over the age 85 in 2018

2 no office visit in 2018 found in CCD's that qualify for measure

1 has office visit but hypertension was diagnosed 9/27/18 so after the start of the measurement period

1 has hypertension coded without an onset date

21

#### **Issues found in QHN Diameter Denominator**

4 has office visit and has hypertension diagnosed

\*\* after review with Diameter discovered these patients had their diagnosis of Hypertension listed as Inactive on the CCD









# QHN Lessons Learned-Infusing HIE Data

Diabetes Poor Control Measure- goal is to be as low as possible

	Report End	Before	After HIE	Percent
Clinic	Date	HIE Data	Data	Difference
Practice A	12/31/2018	68.97%	37.93%	31.04%
Practice A	1/31/2019	43.59%	38.46%	5.13%
Practice B	1/31/2019	33.33%	31.99%	1.35%
Practice C	1/31/2019	22.32%	19.65%	2.67%
Practice D	1/31/2019	31.18%	23.66%	7.53%
Practice E	1/31/2019	24.14%	24.14%	0.00%
Practice F	12/31/2018	25.45%	21.82%	3.64%
Practice F	1/31/2019	22.81%	21.05%	1.75%
Practice G	1/31/2019	47.62%	40.69%	6.93%









## Lessons Learned- Quality Measure Reporting Problems

- Certification does not mean standardization
  - EHR's interpret the measures differently for reporting
- Complete Patient Centered Data is not available in EHR
  - Missing data to give true measure of Patients care
- Validation takes time
  - Clinicians want/need to see Patients- not validate data
- Payment adjustment requires trust from Payers/Providers
- Some EMR's can only report measures Year to Date
- Availability of measures not limited by EMR









# Lessons Learned-QHN eCQM Reporting Solutions

- Standardized measure methodology with QHN Solution
- Patient Centered Data is included with QHN Solution
- Validation work can be done on behalf of Practice
- Trust can be established for Payers/Providers
- Measures to be reported not limited to individual EMR
- QHN- Qualified Registry for CMS Quality Payment Program for 2019









## eCQM Solution Future

- Expand to be used to report to other payers and quality entities
  - Colorado Medicaid Alternative Payment Model

Expand beyond SIM measures to meet various payers needs and/or practice needs

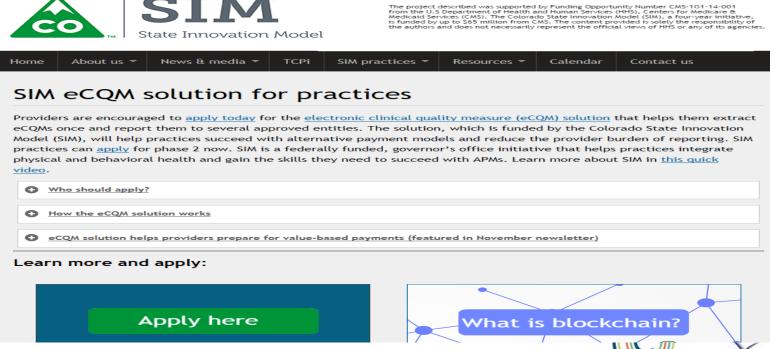






# How to Participate

- Apply via the SIM website-
  - application can be found under SIM Practices tab
  - ecqm solution for SIM practices









## Questions?

Emma Flores, RN, BSN

Quality Measures Program Manager

QHN

eflores@qualityhealthnetwork.org

970-778-4528







#### **Health Data Colorado**