Hot Topics Session

Practice Transformation: taking your practice to the next level

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Presented by: Cynthia Mattingley, RN, BSN
Practice Transformation Program Offerings

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Cindy is the Program Manager of Practice Transformation. She is a Registered Nurse holding a Bachelor of Science degree and previously a board certification in Infection Control and Epidemiology for 15 years. She has training and experience in LEAN Six Sigma. Mrs. Mattingley’s background of 28 years of nursing includes Medical Surgical/Orthopedic nursing, Supervision of Infection prevention and Control, and Quality Management.
The 10 Building Blocks of High-Performing Primary Care

1. Engaged leadership
2. Data-driven improvement
3. Empanelment
4. Team-based care
5. Patient-team partnership
6. Population management
7. Continuity of care
8. Prompt access to care
9. Comprehensive-ness and care coordination
10. Template of the future
IHI Quadruple Aim

- Improve the health of the population
- Enhance the patient experience of Care
- Control the per capita cost of care
- Improve provider/clinician job satisfaction
# CMS MACRA-MIPS

## Improvement Activities
- By engaging in a practice transformation program, your practice will learn skills and processes that will impact the other three MIPS categories.

## Quality
- With the help of PT programs, improve your Quality Score by implementing the Model for Improvement (PDSAs, data-driven improvement, etc.).

## Resource Use
- Engaging in a PT program will improve your Resource Use Score by improving the population health management concepts.

## Advancing Care Information
- Improve your Advancing Care Information Score by optimizing the use of HIT.

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**Percentage of MIPS Composite Performance Score**

- **15%**
- **60%**
- **0%**
- **25%**
- **100%**

**Description**
- NEW!
- Replacing PQRS with an expanded Clinical Quality Measures (CQM) suite
- CMS calculates these measures based on claims and sufficient volume (cost of care).
- Replacing Medicare Meaningful Use (MU) program
- Composite Performance Score dictates the payment adjustment.

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Rocky Mountain Health Plans supports practice transformation efforts.
Rocky Programs
Foundations: Primary Care & Specialty

Model for Improvement

- What are we trying to accomplish?
- How will we know if a change is an improvement?
- What changes can we make that will result in improvement?

ACT

PLAN

STUDY

DO
Masters 1 & 2
Patient Centered Medical Home (PCMH) Recognition
Patient Centered Specialty Practice (PCSP) Recognition

RECOGNIZED

NCQA

PATIENT-CENTERED SPECIALTY PRACTICE
CO-EARTH

Tracks:
• Coordinated Care
• Co-Located Care
• Integrated Care
Colorado Health Extension System (CHES)
Evidence NOW Southwest (ENSW)
Colorado State Innovation Model (SIM)
Transforming Clinical Practice Initiative (TCPi)
Centers for Medicare & Medicaid Innovation (CMMI)
Comprehensive Primary Care Plus (CPC+)
How we Support Practices

Face-to-face coaching
Virtual coaching
Learning collaborative
Targeted Training
Webinars
Modules
Clinical Quality Measure (CQM) Tool Kits
Website
Tools, resources and references
CME
Team of Professionals

Quality Improvement Advisors
Clinical Informaticist
Behavioral Health Advisor
Interested in Participation?

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Advancement Opportunities Catalog
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Questions?