The QHN platform allows for great flexibility in the usage of the system. Understanding your level of access and what information you would like to view helps facilitate your usage. When you login consider where you want to go in the system to quickly access the information needed.

- When you login the **Patient** search screen opens. If you do not want to view a **Patient Summary** record, or do not have access to this area - simply click **Cancel**, click anywhere on the screen outside of the white box, or use the **Esc** key on your keyboard.
- You may then click on the **Organizational Results** or **My Results** tab. These appear based on the User’s access.
Landing Page Options

- If you would like to complete a Patient Summary search enter either the patient’s Last Name and Date of Birth or a Patient ID, click Submit.
- The Patient ID may be any of the following: Patient ID (which can differ among sources), SSN, MRN, Billing Account Number and other National identifiers.

QHN System Terminology
- Patients (Summary): All patient results
- My Results: Individual provider results for all practicing locations (providers only)
- Organization Results: Staff - all results for your organization. Providers - individual provider results for that location only
- More Patient Information: Demographics
- Patient Documents: Documents attached to the QHN system by other QHN users
- Encounter-based results: Patient visit including all results and reports for that visit, i.e. hospital stay

QHN Support:
Visit: QualityHealthNetwork.org, click on Customer Support request
Email: support@QualityHealthNetwork.org | Phone: 970.248.0033 (for after hours support also)
Office Hours: Mon- Fri: 7:30 am - 5:00pm