

Online Privacy Policy

NOTICE: This Online Privacy Policy only applies to the Quality Health Network public website; it does not apply to health or social/community services information exchange activities.

Introduction

The purpose of this policy is to let you know how we handle the information collected through the use of this website. This policy does not apply to any other systems operated by QHN. It also does not apply to information collected by telephone or in person, although that information may be protected by other privacy policies and applicable law.

As used in this policy, terms such as “we” or “our” “us” refer to QHN.

Any information you provide, including any personal information, will be transferred to and processed by a computer server located within the United States. Any information we collect or obtain will be subject to the laws of the United States of America, regardless of the country from which the information and data originates.

Information We Collect; Cookies and Tracking.

We collect personally identifiable information that you provide to us when you request specific services, including event registrations. This information may include things such as your e-mail address and e-mail preferences, name, and home or work address or telephone number. You do not have to provide us with personal information if you do not want to; however, that may limit your ability to use certain functions of this website or to request certain services or information.

There is also information about your computer hardware and software that we automatically collect. The information we automatically collect may include: your IP address, browser type, domain names, the QHN website pages you visit, access times, and referring websites or addresses. This data is valuable to us for various internal purposes, including troubleshooting and improving the site’s functionality.

The QHN Website also uses “Cookies,” which are text files that may be placed on your computer when you visit a website or click on a URL. One of the primary purposes of the Cookies we use is to provide a convenience feature to save you time by enabling certain features on this website. For example, if you enter information on a form on the QHN website or register for an event, a cookie allows the website to recall your information and save you time on future visits. You have the ability to accept or decline Cookies. Most web browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the QHN website or other websites you visit. **THE QHN WEBSITE DOES NOT AND CANNOT INFILTRATE A USER’S HARD DRIVE TO COLLECT ANY INFORMATION STORED ON THE HARD DRIVE.**

We may also allow third party service providers to use cookies and other technologies to collect information and to track browsing activity over time and across third party websites such as web browsers used to read our website, which websites are referring traffic or linking to our website, and to deliver targeted advertisements to you. We do not control these third party technologies and their use is governed by the privacy policies of third parties using such technologies. For more information about third party advertising networks and similar entities that use these technologies, see www.aboutads.info/consumers, and to opt-out of such ad networks' and services' advertising practices, go to www.aboutads.info/choices. Once you click the link, you may choose to opt-out of such advertising from all participating advertising companies or only advertising provided by specific advertising companies.

Use of Your Personal Information

We may use and disclose your personal information you provide and website activity information we collect, unless restricted by this policy or by law. Some examples of the ways we may use your activity information include:

- Customizing your experience on the website including managing and recording your preferences.
- Marketing, product development, and research purposes.
- Tracking resources and data accessed on the website.
- Developing reports regarding website usage, activity, and statistics.
- Assisting users experiencing website problems.
- Enabling certain functions and tools on this website.
- Tracking paths of visitors to this website and within this website.
- As otherwise necessary or useful for us to conduct our business, so long as such use is permitted by law.

We may use analytics companies to gather information and aggregate data from our website visitors such as which pages are visited and how often they are visited, and to enable certain features on our websites. Information is captured using various technologies and may include cookies. If such technology is used, you may opt out of it by clicking on the "Opt Out" link at the bottom of the home web page.

In addition, we may share data with trusted partners to help us perform statistical analysis, send you e-mail or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to QHN, and they are required to maintain the confidentiality of your information.

We may use personal information to contact you through any contact information you provide through this website, including any email address, telephone number, cell phone number, text message number, or fax number.

We may combine personal information that you provide us through this website with other information we have received from you, whether online or offline, or from other sources such as

from our vendors. For example, if you have purchased a product or service from us, we may combine personal information you provide through this website with information regarding your receipt of the product or service.

We do not sell, rent, or lease our customer lists to third parties. QHN may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e.g., e-mail address, name, address, telephone number) is not transferred to the third party.

Sharing Personal Information

We will only share your personal information with third parties as outlined in this policy and as otherwise permitted by law. We may share personal information if all or part of QHN is sold, merged, dissolved, acquired, or in a similar transaction.

We may share personal information in response to a court order, subpoena, search warrant, law or regulation. We may cooperate with law enforcement authorities in investigating and prosecuting activities that are illegal, violate our rules, or may be harmful to other visitors. QHN also may disclose your personal information, without notice and as allowed by law, in the good faith belief that such action is necessary to (a) protect and defend the rights or property of QHN; or, (b) act under exigent circumstances to protect the personal safety of users of the QHN website, or the public.

If you submit information or a posting to a chat room, bulletin board, or similar “chat” related portion of this website, the information you submit along with your screen name will be visible to all visitors, and such visitors may share with others. Therefore, please be thoughtful in what you write and understand that this information may become public.

We may also share personal information with other third party companies that we collaborate with or hire to perform services on our behalf. For example, we may hire a company to help us send and manage email, and we might provide the company with your email address and certain other information in order for them to send you an email message on our behalf. Similarly, we may hire companies to host or operate some of our websites and related computers and software applications.

Information Security

We follow industry standard practices and maintain information security safeguards designed to protect the information that you provide on this website. However, no security system is impenetrable and we cannot guarantee the security of our website, nor can we guarantee that the information you supply will not be intercepted while being transmitted to us over the Internet, and we are not liable for the illegal acts of third parties such as criminal hackers.

Our Online Communication Practices

We may send electronic newsletters, notification of account status, and other communications, such as marketing communications, on a periodic basis to various individuals and organizations.

We offer you ways to decline or accept participation in marketing and certain other communications. Please be aware that opt-outs may not apply to certain types of communications, such as account status, website updates, or other communications.

Links to Third Party Sites

The QHN website may contain links to other sites ("Linked Sites"). The Linked Sites are not under the control of QHN. We are not responsible for the contents of any Linked Site, or any form of transmission received from any Linked Site. Links are allowed on our site only as a convenience to you, and the inclusion of any link does not imply endorsement by QHN. When you access a Linked Site, you leave our site, which means that this Online Privacy Policy will no longer apply. When you link to another website, you are subject to the privacy policy of that website.

Children's Privacy

The QHN website is intended for adults age 18 and older. We will not intentionally collect any personal information from children under the age of 13 through this website without receiving parental consent. If you think that we have collected personal information from a child under the age of 13 through this website, please contact us.

Changes to this Online Privacy Policy

QHN may occasionally update this Online Privacy Policy to reflect internal and user feedback or changes to our website or services. We encourage you to periodically review this Online Privacy Policy to stay informed of how we protect and use your information.

Contact us

To contact us regarding this policy and our related privacy practices, please contact us at:

Mail Address: 744 Horizon Court, Suite 210, Grand Junction, CO 81506

Email Address: privacyofficer@qualityhealthnetwork.org

Phone: 970-248-0033

Or to contact us online, click on the "Contact Us" link on the QHN website Home page.

If you believe we or any company associated with us has misused any of your information please contact us immediately and report such misuse.

Social Media Disclaimer

Are you using social media? So are we! We encourage you to read, share, follow us and provide commentary on Facebook®, Twitter®, Pinterest®, Instagram® and other social media sites. Before you post, please make sure you read our social media disclaimer:

We are under no obligation to screen or monitor your posts or any other User Content, however, we do make a reasonable effort to monitor participation to ensure that you stay on topic, are courteous and avoid making offensive comments. Your posts and User Content must adhere to the following requirements and cannot:

- Contain any third-party material including logos, drawings, tattoos, photographs, pictures, sculptures, paintings and other images or works of art, phrases, trademarks, trade secrets or other items without explicit prior written permission to use such materials
- Contain sexually explicit, graphic, gratuitous or unnecessarily violent content or defamatory or derogatory content against any ethnic, racial, gender, religious, sexual orientation, professional or age group or contain any pornographic or nude material
- Contain any private information about yourself or any other individual, including without limitation, information related to the health of the individual, financial information about the individual or any identification or account numbers related to the individual, with or without their permission or consent
- Contain any software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software, hardware or telecommunications equipment
- Contain any advertising, promotional materials, "junk mail", "spam", "chain letters", "pyramid schemes", or promote illegal activity and/or illegal contests, sweepstakes, gambling, including any online casino, sports books, bingo, poker or any other form of solicitation

We reserve the right to edit comments for content, remove off-topic contributions, delete offensive comments or remarks, block offensive contributors and delete actual or suspected spam content from any Social Media site. Please be aware that once you post something online, there is the potential for numerous individuals to read your words, even years from now. Therefore, we suggest that you exercise caution when posting on any social media sites and that you not disclose personally identifiable information like your location, identification numbers, personal medical information, financial information, etc. We are not responsible for the content of any comments or responses posted by others to any website or social media site managed or monitored by Quality Health Network. We do not control the placement of any marketing or advertising displayed on our pages by social media or third party organizations. The inclusion of links to other websites does not imply any endorsement of the material on the websites.

Effective Date/Update:

The Effective Date of this Privacy Policy is July 1, 2020.